



Advanced technology. Multimodal perspective.

A production-proven, enterprise-level Back Office Platform designed for tolling & multimodal applications

riteHorizon' • John Smith X		a Log out 🗿 End ethin 🗮	🚸 riterizzion 🔹 jefen Smith X	🔀 Log out 🚫 End shift 🗮
rbonal, ez tag account dese 949743847 ohn Smith <u>25</u>		3 jehnum95/78gmal.com 📃 • 9159 Brock-RL Dates, 17 75:79 • (469) 977-19274 🌲		© johnsmith5278gmal.com
reate a new account AUTO	CHARGE C ACCOUNT SETUP SUMMAP	Y - > PAYMENT CART CACOunt details	Create a new account PRIMARY EMAIL C MANAGE VEHICLES	PAYMENT METHODS Account details
				Previous Next
Primary Contact Info	Payment methods	🚸 riteHorizon	3 Ligo () by phr	
 john smith527@grval.com 	Chase Freedom I Visa 1234 👷 Exp 01/19 Payment method invalid	Create a new account		1224 main Viti kan here dama 15 vitis
Drivers License # ITX XXXXXXXX	Mastercard 1004 Exp 12/20	PRIMARY CONTACT < PRIMARY MAILING ADDRESS -> PRIMARY PERSON E	EMAIL A	Ule Maar Howa, Ganhar D. UMA Ule Sourh Mann Homes, Disposite, DX UMA @Land Home, .
	Charles Schwab Checking I Checking 31 Exp 04/24		< View account ontails 😑	Map Galelia Andreas Contra Lange +
Vehicles	Notification Preferences		Produces Store and entitinue	C 177 - 2 - 1
		1234 main	A004656 1	
			1234 Main 6c	
		1234 Main Street, Garland, TX, USA 1234 South Main Street, Grapevine, TX, USA	ACCRESS 2	
		1234 South Main Street, Grapevine, TX, USA	Suite #12245	
		C Load more	<i>COURTY</i> 2# CODE	
		Piditu Murphy Wylie	United Stateb V 75219	
		rc Map Satellite	um stats	
		Richardson	Fa TX V	
		inch. 73 Gafland Rewlett	Werked Werked	XIV
		Google Map data @2019 Terris of Use Report a map en	Tor .	



Seamless. Comprehensive. Multimodal.

riteHorizon[™] is a low/no-code software platform that includes tolling-specific and multimodal transport modules, integrated with COTS components. It provides unified account management, a true self-service application, ad-hoc operational data, and automated operations of your tolling, congestion management and smart urban mobility back-office functions. Designed to provide today's customer service center agents with an intuitive interface that emulates the familiar social media experience to encourage productivity. Designed to place greater configuration and business process management control directly into the customers' hands.

riteHorizon[™] offers an array of out-of-the-box capabilities, including:

- GAAP, GASB and PCI Compliant
- Multimodal, Parking and IOP Integration
- Single Account Structure
- Accurate Invoicing and Billing
- Automated Payments and Collections
- Configurable Business Rules Management

- Banking, Treasury, and Reconciliation
- Financial Management and Reporting
- Notifications and Content Management
- Multi-layer OCR and Image Processing
- Integrated Case Management
- Dashboards and Ad-Hoc Analysis



Introducing riteOnline

With riteOnline[™], we offer complete customer self-service using the latest customer contact technologies

Amazon Alexa

- Make a payment
- Check an account balance
- Check recent transactions

Chat Functionality

- Chat with customers from the website
- Assist customers with accounts or invoices
- Choose from a variety of custom configurations

Social Media Integration

- Integrate with Google, Facebook, and Twitter
- Enable customers to easily follow you



Welcome to enterprise resource management of all aspects of your multimodal transportation network

Accuracy, Scalability, Performance, Reliability, Flexibility, and Security.

Host BOS

- Data exchange with roadside toll systems, transit, mobility and parking service providers
- Roadside solution agnostic



Account Management

- Single account structure for all ground transportation modes
- Transponder and image tolling transactions



Dashboard

- Real-time snapshots of operational statuses
- Ad-hoc dashboards creation
- Drag and drop customization

Online Customer Service Center

- Responsive website supports multiple devices and browsers
- Web accessibility compliant



Accounting Module

- GAAP/GASB and PCI-DSS Level 1 compliant
- Tokenized payment appliance
- Comprehensive reconciliation and auditability



Reconciliation Module

- Tracks status of data exchange with third parties
- Reconciles lane transactions to the back office



riteView[™] Reporting & Analytics

- Easy-to-understand suite of reports
- Finance, operations, and audit capabilities



Interoperability

- Bi-directional transaction processing for both Hub and Peer models
- Parking and multimodal transaction processing



riteOSS[™] System Monitoring

- Replaces traditional MOMS
- Integrated asset tracking and ticketing
- Automated Interface management and notifications



IVR Interface

- Screen pop and interactive voice response
- Skill-based routing



Treasury Module

- Reconciliation of each payment received
- Automated bank and credit card reconciliation



CRM

- Contact and campaign management
- Customizable notifications and delivery
- Configurable case and workflow management



- Traceability across locations and users
- Creation and tracking of purchase orders
- Automated inventory re-order



Ad-Hoc Reporting

- Drag and drop ability
- Ideal for technical and non-technical users



OUARTERHILL

www.guarterhill.com | info@guarterhill.com





